Eskom	**Supplier Quality Management: List of Tender Returnables Documents**	Unique Identifier	**240-12248652**
		Revision	**7**
		Effective Date	**2022/01/26**
		Specification	**240-105658000**

Category 2 : Quality Requirements	**Deliverables to be evaluated indicator = 1**	
SECTION A : Quality Management System Requirements ISO 9001 **(Option 1) Valid certification of Quality Management System by an ISO accredited body**		
		Apply =1
A.1 Product / Service Scoping on ISO 9001 certificate is defined and relevant		1
A.2 Certificate by Approved and Authorized certification authority		1
A.3 Certification Authority has Recognized International Accreditation		1
A.4 Validity (expiry date) of certificate		1
Section A Score Option 1		**4**
SECTION A : Quality Management System Requirements ISO 9001 **(Option 2) Objective evidence of documented QMS that is not certified but complies with ISO 9001**		
		Apply =1
A.1 QMS Manual or a document that defines and describes the QMS and its scope		1
A.2 Quality Policy Approved by top management.		1
A.3 Quality Objectives Approved by top management.		1
A.4 Control of documented information (i.e. document and record control) Clause 7.5 of ISO 9001:2015		1
A.5 Documented information for Control of nonconforming outputs Clause 8.7 of ISO 9001:2015		1
A.6 Documented information for Nonconformity and Corrective action Clause 10.2 of ISO 9001:2015		1
A.7 Documented information for Internal audit Clause 9.2 of ISO 9001:2015		1
Section A Score Option 2		**7**
SECTION B : Evidence of QMS in operation (Tender Quality Requirements -Ref 240-105658000)		
		Apply =1
B.1 Documented information for defined roles, responsibilities and authorities - Organization chart and Responsibility matrix (must include but not limited to quality management function/role) (Clause 5.3 of ISO 9001:2015)		1
B.2 Documented information for Control of Externally Provided Processes, Products and Services - Must include criteria for evaluation, selection, monitoring of performance, and re-evaluation of external providers (Clause 8.4 of ISO 9001:2015)		1
B.3 Latest copy of an internal management system audit report (with Nonconformity, Correction and/ or Corrective Action Reports) - Report must include but not limited to Objective, Scope, Criteria and outcomes of the audit. (Clause 9.2 of ISO 9001:2015)		1
B.4 Latest copy of a certification management system audit report not older than 12 months (with Nonconformity, Correction and/ or Corrective Action Reports)		0
B.5 Records of Management Review meetings (minutes, attendance registers e.t.c)		1
Section B Score		**4**
SECTION C: Contract Quality Plan Requirements (Ref 240-105658000 and 240-109253698). **Draft Contract Quality Plan specific to the scope of work as described in the tender documents (Ref ISO 10005)**		
		Apply (Yes=1)
NB! Draft Contract/Project Quality Plan has important QA deliverables		1
Section C Score		**1**
SECTION D: Quality Control Plan Requirements (Ref 240-105658000 or 240-109253302) **QCP /Checklist/ ITP (Quality Control Plans) as per Scope of Works (Ref ISO 10005)**		
		Apply = 1
NB! Draft/ Example of an Inspection and Test Plan (ITP) or Quality Control Plan (QCP) on similar and/ or previous work done		1
Section D Score		**1**
SECTION E: User defined additional Requirements & miscellaneous (Ref 240-105658000) **Customer specific requirements & other standards and required can be listed and evaluated here**		
		Apply (Yes=1)
E.1 Form A is completed and signed.		1
E.2 Add other requirements (if applicable) as per the scope of work and/ or specification		1
Section E Score		**2**

NAME OF ESKOM REPPRESENTATIVE	Claudine Dikgale
DATE ISSUED	04-Jun-26
PROJECT: TENDER TITLE	Provision of General Maintenance and Plumbing Maintenance Contract for Gauteng Cluster, as and when required basis for a period of 5 years
SIGNATURE	Dikgale